



KEPUTUSAN
KEPALA BALAI PENERAPAN MODERNISASI PERTANIAN PAPUA
NOMOR: B- 53/Kpts/PW.320/H.12.28/06/2025

TENTANG

**PERUBAHAN KEPUTUSAN KEPALA BALAI PENERAPAN STANDAR INSTRUMEN
PERTANIAN PAPUA NOMOR: B- 18/Kpts/PW.320/H.12.28/01/2025 TENTANG
PEMBENTUKAN TIM PENANGANAN PENGADUAN MASYARAKAT
BALAI PENERAPAN STANDAR INSTRUMEN PERTANIAN PAPUA**

KEPALA BALAI PENERAPAN MODERNISASI PERTANIAN PAPUA

- Menimbang : a. bahwa sesuai dengan ketentuan pasal 36 dan pasal 37 Undang-undang Nomor 25 Tahun 2009 tentang Pelayanan Publik diwajibkan bagi penyelenggara pelayanan publik untuk menyediakan sarana pengaduan dan menugaskan pelaksana yang berkompeten dalam pengelolaan pengaduan.
- b. Bahwa berdasarkan pertimbangan sebagaimana yang dimaksud pada huruf a diatas, perlu ditetapkan Keputusan Kepala Balai Peberapan Modernisasi Pertanian Papua tentang Pemmebtukan Tim Penanganan Pengaduan Masyarakat pada Balai Penerapan Modernisasi Pertanian Papua;
- Mengingat : 1. Undang-Undang Nomor 25 Tahun 2009 tentang Pelayanan Publik (Lembaran Negara Republik Indonesia Tahun 2009 Nomor 112, Tambahan Negara Republik Indonesia Nomor 5038);
2. Peraturan Pemerintah Nomor 96 Tahun 2012 tentang Pelaksanaan Undang-Undang Nomor 25 Tahun 2009 tentang Pelayanan Publik (Lembaran Negara Republik Indonesia Tahun 2012 Nomor 215, Tambahan Negara Republik Indonesia Nomor 5357);
3. Undang-Undang Nomor 14 Tahun 2008 tentang Keterbukaan Informasi Publik (Lembaran Negara Republik Indonesia Tahun 2008 Nomor 61, Tambahan Negara Republik Indonesia Nomor 4846);
4. Peraturan Presiden Republik Indonesia Nomor 76 Tahun 2013 tentang Pengelolaan Pengaduan Pelayanan Publik (Lembaran Negara Republik Indonesia Tahun 2013 Nnomor 191);
5. Peraturan Presiden Nomor 192 Tahun 2024 tentang Kementerian Pertanian, Lembaran Negara Repubil Indonesia tahun 2024 Nomor 389;
6. Peraturan Menteri Pertanian Nomor 78/Permentan/OT.140/12/2012 tentang Pedoman Penyusunan dan Penetapan Standar Pelayanan Publik Lingkup Kementerian Pertanian;
7. Peraturan Menteri Pertanian Nomor 2 Tahun 2025 tentang Organisasi dan Tata Kerja Kementerian Pertanian;
8. Peraturan Menteri Pertanian Nomor 10 Tahun 2025 tentang Organisasi dan Tata Kerja Unit Pelaksana Teknis Lingkup Badan Perakitan dan Modernisasi Pertanian;

9. Keputusan Menteri Pertanian RI Nomor 308/Kpts./KP.230/A/05/2025 tgl 15 Mei 2025 tentang Pemberhentian, Pemindahan, dan Pengangkatan Pejabat Administrator dan Pengawas Lingkup Badan Perakitan dan Modernisasi Pertanian.

MEMUTUSKAN

- Menetapkan : KEPUTUSAN KEPALA BALAI PENERAPAN MODERNISASI PERTANIAN PAPUA TENTANG PEMBENTUKAN TIM PENANGANAN PENGADUAN MASYARAKAT BALAI PENERAPAN MODERNISASI PERTANIAN PAPUA.
- PERTAMA : Membentuk tim penanganan pengaduan masyarakat Balai Penerapan Modernisasi Pertanian Papua dengan susunan keanggotaan sebagaimana tersebut dalam lampiran surat keputusan ini.
- KEDUA : Tim sebagaimana tersebut pada diktum PERTAMA mempunyai tugas:
1. Menerima dan menyelesaikan permasalahan pengaduan kepada masyarakat berkaitan dengan pelayanan;
 2. Melakukan verifikasi dan identifikasi persyaratan administrasi dan teknis terhadap permohonan pengaduan yang diajukan oleh Masyarakat;
 3. Menganalisis permasalahan yang terjadi dan melaksanakan peninjauan lapangan terhadap objek pengaduan yang dimohon;
 4. Melaksanakan koordinasi dengan aparat dan instansi terkait. Terkait permohonan pengaduan yang diajukan oleh Masyarakat;
 5. Memberikan jawaban/rekomendasi tim penanganan pengaduan.
- KETIGA : Tim penanganan pengaduan sebagaimana Diktum PERTAMA dalam melaksanakan tugasnya bertanggungjawab kepada Kepala Balai Penerapan Modernisasi Pertanian Papua.
- Keempat : Keputusan ini mulai berlaku pada tanggal ditetapkan dan apabila dikemudian hari terdapat kekeliruan dalam penetapan Keputusan ini akan diadakan perbaikan.

Ditetapkan di : Jayapura
Pada tanggal : 23 Juni 2025

Kepala Balai,


Dr. Aser Rouw, SP., M.Si
NIP. 197203161999031002

Tembusan:

1. Sekretaris Jenderal Kementerian Pertanian di Jakarta;
2. Inspektur Jenderal Kementerian Pertanian di Jakarta;
3. Kepala Badan Perakitan dan Modernisasi Pertanian di Jakarta;
4. Kepala Balai Besar Penerapan Modernisasi Pertanian di Bogor;
5. Yang bersangkutan.

1. In the first part of the report, the author describes the general situation of the company and its activities. The second part of the report deals with the results of the research and the conclusions drawn from it. The third part of the report contains the recommendations for the future work of the company.

2. THE COMPANY

The company is a small enterprise with a turnover of about 10 million in 1998. It is a family business and has been in existence for over 20 years. The company is engaged in the production and sale of various types of machinery and equipment.

The company is a member of the Chamber of Commerce and Industry of the district. It is also a member of the Association of Manufacturers of the district. The company is engaged in the production and sale of various types of machinery and equipment.

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3. The third part of the report contains the recommendations for the future work of the company.
4. The fourth part of the report contains the conclusions drawn from the research.
5. The fifth part of the report contains the recommendations for the future work of the company.

Lampiran 1 : Keputusan Balai Penerapan Modernisasi
Pertanian Papua
Nomor : B-83/Kpts/PW.320/H.12.28/06/2025
Tanggal : 23 Juni 2025

DAFTAR TIM PENANGANAN PENGADUAN MASYARAKAT
BALAI PENERAPAN MODERNISASI PERTANIAN PAPUA

No.	Nama/Nip	Jabatan	Kedudukan
1.	Dr. Aser Rouw, SP., M.Si NIP 197203161999031002	Kepala Balai	Penanggung Jawab
2.	Edison Ayakeding, S.St, M.Si NIP 197705201997121001	Ketua Tim Kerja Diseminasi Modernisasi Pertanian	Ketua
3.	Merlin Kornelia Rumbarar, SP., M.Sc NIP 198502232011012017	Pengolah Data dan Informasi	Anggota
4.	Alfrida Daimoe NIP 197208282000032005	Pengadministrasi Perkantoran	Anggota
5.	Bertha Oppy Felle NIP 19720923 199403 2 002	Pengadministrasi Perkantoran	Anggota

Ditetapkan di : Jayapura
Pada tanggal : 23 Juni 2025

Kepala Balai

Dr. Aser Rouw, SP., M.Si
NIP 197203161999031002

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REPORT OF THE BOARD OF DIRECTORS

Item	Description	Amount	Percentage
1	Capital	100.00	100.00%
2	Reserves	0.00	0.00%
3	Retained Earnings	0.00	0.00%
4	Dividends	0.00	0.00%
5	Other	0.00	0.00%
6	Total	100.00	100.00%

Prepared by: [Name]
Date: 10/10/2013



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